

# Pacific Power 2024 Wildfire Mitigation

## OREGON MEDIA INFORMATION SHEET

### Pacific Power | Quick Facts

- Division of [PacifiCorp](#)
  - Founded in 1910
  - Headquartered in Portland, Oregon
- Serves 805,000 customers across three states
  - Oregon: 623,000 customers
  - Washington: 136,000
  - California: 46,000
- 269 weather stations, growing to 366 by 2026
  - 6-member in house meteorology team monitoring weather conditions 24/7
- Pacific Power Service Area [Map](#)

### Pacific Power in Oregon | Quick Facts

- 21,300+ square miles of service area serving 623,000 customers
  - 19,800+ miles of distribution lines
  - 3,000+ miles of transmission line
- 153 weather stations, growing to 203 by 2027
- 2,900+ square miles fall within Fire High Consequence Area (FHCA)
  - 52% of all overhead distribution circuits we placed in enhanced safety settings in 2023

### Contact Us

- **Report Power Outages**
  - 1-877-508-5088
  - Text OUT to 722797
- **Customer Service**
  - 1-888-221-7070
  - 1-888-225-2611 (En Español)

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### Pacific Power Media Team

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### Wildfire Resources

#### Wildfire Safety

- [PacificPower.net/Wildfire](#)
- Wildfire Safety | [English](#) | [Spanish](#)
- Wildfire Checklist | [English](#) | [Spanish](#)
- Preparing for Outages | [English](#) | [Spanish](#)
- Enhanced Safety Settings | [Video](#)
- Wildfire Mitigation Investments | [Video](#)

#### Public Safety Power Shutoff

- [PacificPower.net/PSPS](#)
- Understanding the PSPS | [English](#) | [Spanish](#)
- Understanding the PSPS | [Video](#)

#### Backup Power

- [PacificPower.net/BackupPower](#)
- Backup Power Application | [English](#) | [Spanish](#)

#### Medical Certificate Program

- [PacificPower.net/Medical](#)
- Medical Programs Oregon | [English](#) | [Spanish](#)

#### PacifiCorp Wildfire Mitigation Plans

- [Oregon](#)