## Learning Management System Soft Skills Course Library

- Access 2016 Essentials
- Accountability in the Workplace
- Administrative Office Procedures
- Administrative Support
- Adult Learning: Mental Skills
- Adult Learning: Physical Skills
- Anger Management
- Appreciative Inquiry
- Archiving and Records Management
- Assertiveness and Self-Confidence
- Attention Management
- Basic Bookkeeping
- Being a Likeable Boss
- Body Language Basics
- Budgets and Financial Reports
- Business Acumen
- Business Ethics
- Business Etiquette
- Business Succession Planning

- Business Writing
- Call Center Training
- Change Management
- Civility in the Workplace
- Coaching and Mentoring
- Coaching Salespeople
- Collaborative Business Writing
- Communication Strategies
- Conducting Annual Employee Reviews
- Conflict Resolution
- Contact Center Training
- Contract Management
- Creating a Great Webinar
- Creative Problem Solving
- Creativity: Thinking Outside the Box
- Crisis Management
- Critical Thinking
- Customer Service
- <u>Customer Support</u>

## Learning Management System Soft Skills Course Library

- Cyber Security
- Delivering Constructive Criticism
- Developing a Lunch and Learn
- Developing Corporate Behavior
- **Developing Creativity**
- Developing Emotional Intelligence
- Developing New Managers
- **Digital Citizenship**
- Diversity and Inclusion in the Workplace
- Emotional Intelligence
- Emotional Intelligence at Work
- **Employee Motivation**
- Employee Onboarding
- Employee Recognition
- Employee Recruitment
- Employee Termination Processes
- Entrepreneurship
- Event Planning
- Excel 2016 Essentials

- Excel 2016 Expert
- Executive and Personal Assistants
- Facilitation Skills
- Generation Gaps
- Goal Setting and Getting Things Done
- Handling a Difficult Customer
- Health and Wellness at Work
- <u>High Performance Teams (Inside the Company)</u>
- <u>High Performance Teams (Remote Workforce)</u>
- **Hiring Strategies**
- Human Resource Management
- <u>Improving Mindfulness</u>
- Improving Self Awareness
- In-Person Sales
- Increasing Your Happiness
- Internet Marketing Fundamentals
- <u>Interpersonal Skills</u>
- Job Search Skills



## Learning Management System Soft Skills Course Library

- Knowledge Management
- Leadership and Influence
- Lean Process and Six Sigma
- <u>Life Coaching Essentials</u>
- Manager Management
- Managing Personal Finances
- Managing Workplace Anxiety
- Managing Workplace Harassment
- Marketing Basics
- Measuring Results From Training
- Media and Public Relations
- Meeting Management
- Middle Manager
- Millennial Onboarding
- mLearning Essentials
- Motivating Your Sales Team
- Multi-Level Marketing
- Negotiation Skills
- Networking (Outside the Company)

- Networking (Within the Company)
- Office Health and Safety
- Office Politics for Managers
- Organizational Skills
- Outlook 2016 Essentials
- Overcoming Sales Objections
- Performance Management
- Personal Branding
- Personal Productivity
- PowerPoint 2016 Essentials
- Presentation Skills
- **Project Management**
- Proposal Writing
- Prospecting and Lead Generation
- Public Speaking
- Respect in the Workplace
- Responsibility in the Workplace
- Risk Assessment and Management
- Safety in the Workplace

## Learning Management System Soft Skills Course Library

- Sales Fundamentals
- Self-Leadership
- Sensitivity Training
- Servant Leadership
- Social Intelligence
- Social Learning
- Social Media in the Workplace
- Social Media Marketing
- Stress Management
- Supervising Others
- Supply Chain Management
- Taking Initiative
- Talent Management
- Team Building for Managers
- Team Building Through Chemistry
- Teamwork and Team Building
- Telephone Etiquette
- Telework and Telecommuting
- Ten Soft Skills You Need

- The Cloud and Business
- <u>Time Management</u>
- Top 10 Sales Secrets
- Trade Show Staff Training
- Train-the-Trainer
- Trust Building and Resilience Development
- Unconscious Bias
- <u>Universal Safety Practices</u>
- Virtual Team Building and Management
- Women in Leadership
- Word 2016 Essentials
- Word 2016 Expert
- Work-Life Balance
- Workplace Bullying
- Workplace Diversity
- Workplace Harassment
- Workplace Violence